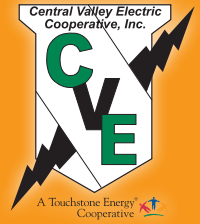




# Beyond the Wire

Central Valley Electric Cooperative, Inc.

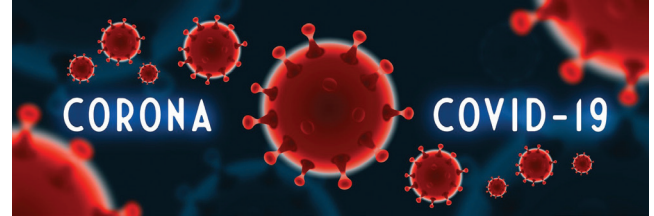


## Help Us, Help You

Central Valley Electric Cooperative provides an essential service to our members, and with the spread of the coronavirus we need your help to keep our employees healthy and prepared to continue that service.

CVE wants to be proactive in our efforts to reduce our employees risk of exposure. **So, at this time we are asking that you do not come into our office unless you absolutely have to.** Please use our drive-thru instead.

CVE offers several ways in which you can pay



your bill. You can mail in your payment, drop your payment off at our drive thru or in our night drop box, set-up reoccurring bank drafts or pay your bill online using our SmartHub account management tool.

As always you can call us at 575-746-3571 with any questions.



### Clean your hands often

- **Wash your hands** often with soap and water for at least 20 seconds
- If soap and water is not readily available, **use hand sanitizer that contains at least 60% alcohol**



### Avoid close contact

- **Avoid close contact** with people who are sick
- Put distance between yourself and other people



### Stay home if you're sick

- **Stay home** if you are sick, except to get medical care



### Cover coughs and sneezes

- **Cover your mouth and nose** with a tissue when you cough or sneeze or use the inside of your elbow
- Immediately **wash your hands** after you cough or sneeze



### Clean and disinfect

- **Clean AND disinfect** frequently touched surfaces daily. This includes tables, doorknobs, light switches, countertops, handles, desks, phones, keyboards, toilets, faucets and sinks.

SOURCE: Centers for Disease Control and Prevention  
[www.cdc.gov](http://www.cdc.gov)

### Central Valley Electric Cooperative, Inc.

PO Box 230 • 1403 N. 13th St. • Artesia, NM 88211  
(575) 746-3571 • (575) 752-3366 Hagerman  
(575) 746-4219 fax • [www.CVECOOP.org](http://www.CVECOOP.org)

# Stay Up-to-Date With CVE

Central Valley Electric Cooperative has numerous tools to help you stay connected.

- **WEBSITE:** Visit our newly updated website at [www.CVECOOP.org](http://www.CVECOOP.org). On the website you can pay your bill, read about the co-op's history, learn about all the member programs and rebates, and much more.
- **E-MAIL:** On our website, click on "Join E-Mail" at the top right and sign-up to receive secure e-mails from CVE. These e-mails will help you keep up-to-date and informed on what's going on at your electric cooperative.
- **ENCHANTMENT MAGAZINE:** All members of CVE receive a complimentary copy of the *Enchantment* magazine once a month. It's a great way to keep up with CVE (pages 16-17 are specific to CVE) and things around New Mexico.
- **FACEBOOK:** Follow us on Facebook at [www.facebook.com/CVECOOP](http://www.facebook.com/CVECOOP) to learn more about CVE, member programs, co-op news and events, planned outages, community events and much more.
- **SMARTHUB:** SmartHub is CVE's online account management tool. When you login to SmartHub you can access your account 24/7, pay your bill, graph current and past electric use, and more. Go to [www.CVECOOP.org](http://www.CVECOOP.org) to sign-up for SmartHub.
- **OTHER COMMUNICATION TOOLS:** CVE is a regular on local radio morning shows in both Roswell and Artesia sharing information about the co-op. We also periodically put information in local newspapers and other local publications.
- **OPTIONS TO PAY YOUR BILL:** CVE offers several ways you can pay your electric bill. You can mail in your payment, drop it off at our drive-thru, put it in our night drop box, set-up recurring bank drafts, or pay online using SmartHub.



## CVE Annual Meeting

Pursuant to "Public Health Emergency Order to Limit Mass Gatherings Due to COVID-19" (coronavirus), CVE cancelled its Annual Meeting that was scheduled for Saturday, March 14.

CVE will schedule a Special Meeting of the co-op membership as soon as we are allowed by law. When this Special Meeting is scheduled we will inform members by mail, and all of the communication tools listed in the article above.

Thank you for your understanding. If you have any questions please give us a call at 575-746-3571.

**Central Valley Electric Cooperative, Inc.**

**OFFICE HOURS:**  
8:00 a.m. to 5:00 p.m.  
Monday - Friday