Beyond the Wire



Central Valley Electric Cooperative, Inc.

New Look to Your Electric Bill

In August, you will see a new look to your Central Valley Electric Cooperative bill. When your monthly bill arrives you probably look for how much you owe without looking at the other information provided. Your monthly electric bill tells you much more than what your electricity costs. It shows the date your meter was read and how much electricity you used.

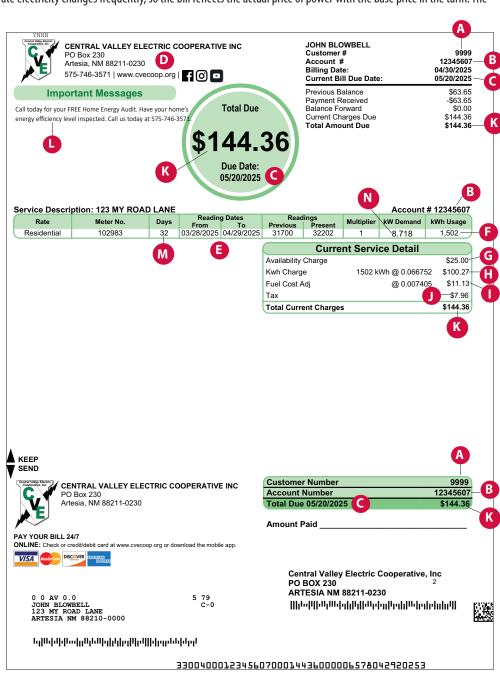
WHERE YOUR MONEY GOES WHEN YOU PAY YOUR ELECTRIC BILL:

- 1. Per kilo-watt hour (kWh) charge for electric use: The base cost is set by a tariff or rate. The New Mexico Public Regulation Commission regulates how much a utility can charge for their electricity based on a review of a cost-of-service study provided by the utility. Because Central Valley Electric Cooperative is a not-for-profit cooperative, its cost-of-service only includes what the co-op needs to serve its customers. It does not include a profit for shareholders.
- 2. Fuel Cost Adjustment: The price of fuel used to generate electricity changes frequently, so the bill reflects the actual price of power with the base price in the tariff. The
 - Fuel Cost Adjustment (FCA) refunds or recovers any amount CVE pays under or over the wholesale cost of power. This factor is the same for all customers and changes monthly. CVE does not make a profit from the FCA, it is a straight pass through to customers, and is designed to ensure customers pay what CVE paid.
- Availability Charge: This monthly charge covers the costs associated with having electrical service available at your property (poles, wire, meters, etc.)
- 4. Sales Tax: Appropriate sales tax

If you ever have questions or concerns about your bill, please call us at 575-746-3571. We are here to help.

Key to Your Residential Bill

- (A) Customer Number
- (B) Account Number
- (C) Payment Due Date
- (D) CVE Contact Information
- (E) Date meter was read
- (F) How much electricity you used in kilo-watt hours (kWh)
- (G) Availablity Charge
- (H) kWh Charge: or base cost of power calculated by multplying how much electricity you used (F) by \$0.0667525 (CVE's residential rate)
- (I) Fuel Cost Adjustment
- (J) Sales Tax
- (K) How much you owe
- (L) Important message from CVE
- (M) Days in the billing cycle
- (N) kW Demand: the amount of electricity you demand from the electric system at a given time, measured in kilowatts (kW)







CVE's office will be closed Monday, September 1, in observance of Labor Day.

To all who help drive progress and build our shared future, we hope you enjoy a well-deserved break!

Central Valley Electric Cooperative, Inc.

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Office Hours: 8:00 a.m. to 5:00 p.m. (Monday - Friday)